

TEFL Org UK: Worldpay has been helping TEFL Org UK from the start

Having met whilst teaching English in Greece, Joe and Jennifer Hallwood started running their own Teaching English as a Foreign Language (TEFL) courses from their home in 2008.



Starting in Scotland, operations in England, Wales and Ireland followed, leading to the formation of TEFL Org UK.

The organisation is now the largest and most highly accredited TEFL provider in the UK, with a mix of online and classroom courses equipping thousands of people each year the skills and qualification to teach English abroad.

From its humble beginnings in a garden shed in the Highlands of Scotland, TEFL Org UK has grown hugely and is currently expanding into the Southeast Asian market.

The company recently began working with the largest online training course provider in China, and has launched its own five-month Internship in China.

The challenge:

With around 4,000 students signing up each year, TEFL Org UK needed a facility for handling large volumes of bookings safely and securely, since online payment is effectively its only method of payment.

Getting off the ground:

Joe and Jennifer have been working with Streamline since they started the business in 2008.

The quick and simple setup process allowed them to start taking online payments through their website straight away, and only minor familiarisation was needed. This has been vital to the company's quick growth.

Why Joe and Jennifer chose us

Joe and Jennifer knew about Worldpay before setting up their business and had experience of it from previous work, so when they started their TEFL courses they knew exactly who to choose for their online payment system.

“We were interested in working alongside Worldpay mainly because of the company's strong reputation in card payments.”

“We had also used Worldpay before and knew how easy the integration with the payment gateway was.”

In the five years that TEFL Org UK has been working with Streamline, they have been very satisfied customers.

“The set up process was very straightforward really. As a small business, we don't have a lot of time spare and we're always looking for things to be done as quickly as possible.

Worldpay is enormously helpful in efficiently and effectively processing payments. We've only had to call the help desk a few times for the odd chargeback, and the team is always friendly and helpful.”



Advice to other small businesses

TEFL Org UK has gone from a startup to a respected and established business through a lot of hard work and a great team who are dedicated and enthusiastic.

"My advice to other entrepreneurs is to be flexible and open to change. You should jump on new opportunities that come your way," remarked Joe.

They would also recommend Streamline to other small businesses.

"We would recommend Worldpay mainly because it was so quick and easy to set up initially and has so far worked without a hitch! It's very well suited to our business needs and the way that we currently operate."